

Brookdale Center's Code of Conduct

In order to provide a safe and pleasant shopping experience for our guest, Brookdale enforces the following guidelines:

- **Brookdale Center is Open for the Purpose of Shopping.** While here, please extend respect and courtesy to other shoppers, store associates and center employees. Conduct that is disorderly, disruptive or interferes with or endangers business or guests is prohibited. Such conduct may include horseplay, fighting or harassment, running, loud or offensive language, spitting, throwing objects, and obscene gestures. Loitering, or remaining on property without any useful business for being present is not allowed, Picketing, demonstrating, distributing handbills, soliciting and petitioning require prior written consent from center management.
- **Parental Escort Policy.** We welcome all youths to Brookdale Center. On weekday evening and weekend evenings from 6:00 p.m. to closing, youths under the age of 16 must be accompanied by an adult 21 years or older. One adult may supervise up to five youths. During the parental escort policy hours, anyone 21 years or younger should be prepared to show valid identification with a picture and date of birth. Valid identification includes a driver's license, state identification card, college identification card, or passport.
- **Act Responsibly.** Yelling, screaming, profane language, singing, playing of musical instruments, radios, tape/CD players, or otherwise communicating in a manner that creates noise of sufficient volume to impinge on the hearing or peace of others is prohibited.
- **Allow Others to Shop Safely.** Running, skating, skate boarding, bicycling, obstructing or interfering with the free flow of traffic in the center is prohibited. Only pets trained to assist persons with disabilities are permitted within the mall. Limit group size to five people.
- **Respect the Property.** All criminal acts as defined by City, State or Federal ordinances is prohibited including, carrying weapons, graffiti and littering.

- **Dress Appropriately.** Failing to be fully clothed or wearing apparel which is likely to provoke a disturbance or embroil other groups of the general public in open conflict will not be permitted.
- **Public Telephones are for our Guests' Convenience.** Please keep calls to three minutes.
- **When Brookdale Closes, Please Leave the Center.** Do not park or loiter on the property after hours. Vehicles left on the property overnight will be towed.

Please follow the guidelines. If you have any questions, please contact the management office at 763-566-3373.